Notice of Availability of Grievance Procedures

If you have been denied eligibility for:

Public Housing

and/or

The Section 8 Housing Choice Voucher Program

You may request an Informal Review by contacting:

The Office of the Ombudsman
1815 Egbert Avenue, 3rd Floor
San Francisco, CA 94124
(415) 715-3951
martini@sfha.org

You may request a copy of the San Francisco Housing Authority’s ("SFHA") Grievance Procedures by contacting the Office of the Ombudsman at the contact information provided above. The Grievance Procedures may also be found on www.sfha.org.

If you are unsatisfied with our language assistance services and/or would like a copy of the Limited English Proficiency Plan ("LEP"), please contact the Office of the Ombudsman at the contact information provided above. The LEP plan may also be found at www.sfha.org.

The SFHA provides these language services free of charge.

This document was professionally translated by the International Effectiveness Center ("IEC") of San Francisco.