

## Contact Us

### **COVID-19 Schedule and Update:**

Due to COVID-19 restrictions, we are not currently accepting drop-in visits to our office. We are open by appointment only. In order to keep our community and employees safe, the Authority strongly encourages virtual communication.

The Authority is available via phone and email from 8 AM to 5 PM Monday through Friday. Our Customer Care Department is fully operational. For questions and concerns, to schedule an appointment, or to turn in a document, please call or email the following programs:

#### **Housing Choice Voucher (Including RAD Sites)**

Call: (415)-715-5200  
Email: [customercare@sfha.org](mailto:customercare@sfha.org)  
Fax: (415)-820-1586  
Mail: 1815 Egbert Ave, San Francisco, CA 94124

#### **Sunnydale Public Housing**

Call: (415)-715-2311 or (415)-715-2312  
Email: [Sunnydale@sfha.org](mailto:Sunnydale@sfha.org)  
Mail: 1654 Sunnydale Ave, San Francisco, CA 94134

#### **Potrero Public Housing**

Call: (415)-715-2225 or (415)-715-3835  
Email: [Potrero@sfha.org](mailto:Potrero@sfha.org)  
Mail: 1095 Connecticut St, San Francisco, CA 94107

#### **Scattered Sites (Randolph & Head, Great Highway, Noe, 4101 Noriega, San Jules) Public Housing**

Call: (415)-715-2225 or (415)-715-3835  
Email: [Amp985@sfha.org](mailto:Amp985@sfha.org)  
Mail: 363 Noe St, San Francisco, CA 94102

If you're an applicant, participant, landlord, neighbor or community member we invite you to find information by selecting the appropriate drop-down menu.

We have a [list of resources](#) related to the COVID-19 outbreak – REMEMBER:

- Wear a mask and maintain social distancing of 6 ft
- Frequently wash your hands with soap and water for at least 20 seconds
- Avoid touching your face
- The Shelter in Place Order remains active in California