



HOUSING AUTHORITY OF THE
CITY AND COUNTY OF SAN FRANCISCO

Tonia Lediju, PhD
Chief Executive Officer

Notice of Availability of Grievance Procedures

If you have been denied eligibility for Public Housing and/or the Housing Choice Voucher program, you may request an Informal Review by contacting:

Housing Authority of the City and County of San Francisco
1815 Egbert Avenue
San Francisco, CA 94124
(415) 715-5200
customercare@sfha.org

You may request a copy of the Housing Authority of the City and County of San Francisco's (Authority) Grievance Procedures by contacting the Authority at the contact information provided above. The Grievance Procedures may also be found in our Administrative Plan on www.sfha.org.

If you are unsatisfied with our language assistance services and/or would like a copy of the Limited English Proficiency Plan, please contact the Authority at the contact information provided above. The plan may also be found on www.sfha.org.

The Authority provides these language services free of charge.